



0000159164

December 19, 2014

**Ms. Betty Smith & Mrs. Shirley P. Begay**  
**Post Office Box #191 ~ (Lot#18 -Park Estates)**  
**Sanders (Apache County), Arizona 86512-0181**

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Arizona Corporation Commission  
 1200 West Washington  
 Phoenix, Arizona 85007

**ORIGINAL****RE: Arizona Windsong Water Company Inc.**

It seems the attorney for Arizona Windsong Water Company Inc. are doing a great job for this company for many are intimidated not to speak out and others don't know what to do. There are several who are receiving their water statements **after the tenth of the month** but the ones who are actually voicing out their complaints to her are receiving their bill statement on the fifteenth. **Mind you, on the FIFTEENTH.** And she also found a way to say that it was mailed out days before the tenth to avoid the complaints by mailing them in Albuquerque, New Mexico, which all who lives in this rural area knows the post office don't receive it for 7 to 10 days from there. Just how childish can a person get when it comes that far to prove a point! To make matters worse, now I hear the company is putting a percentage (1.03% to 1.05%) to their total amount, including the late charges, for late payments received after the fifteenth. How are they supposed to pay their bills on time when the company do not give them enough time to get their money together. **Something must be done!** We are dealing with a lunatic (owner, manager, accountant, & owner of the water rights) who actually believes she is the red queen in *Alice in Wonderland*. She replies to our question, **"talk to my lawyer,"** but she's really thinking, **"off with their head!"** It isn't not enough that we are struggling with day to day expenses and stress, but this water company is dangle our need for water right in front of us and make us pay "their" price for our survival here in the rural area. Our essential supply (Gallup, NM, Holbrook, AZ, & St. Johns, AZ) is in the radius of 50 miles which **"is nothing more than an imprisonment to their ongoing harassment"**. Nonetheless, still **hoping and praying** for NTUA to **"take over"** Arizona Windsong Water Company Inc.

Sincerely,

**Ms. Betty Smith**  
 E-mail: **bl\_begaysmith@yahoo.com**

Arizona Corporation Commission

**DOCKETED**

DEC 31 2014

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**Arizona Windsong Water Company Inc. / December 19, 2014**

Ms. Betty Smith & Mrs. Shirley P. Begay

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Phoenix, Arizona 85007

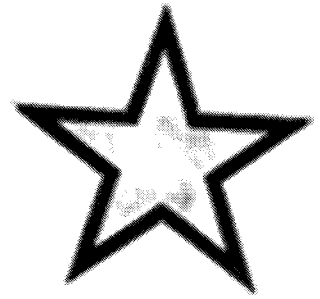
Commissioner Brenda Burns  
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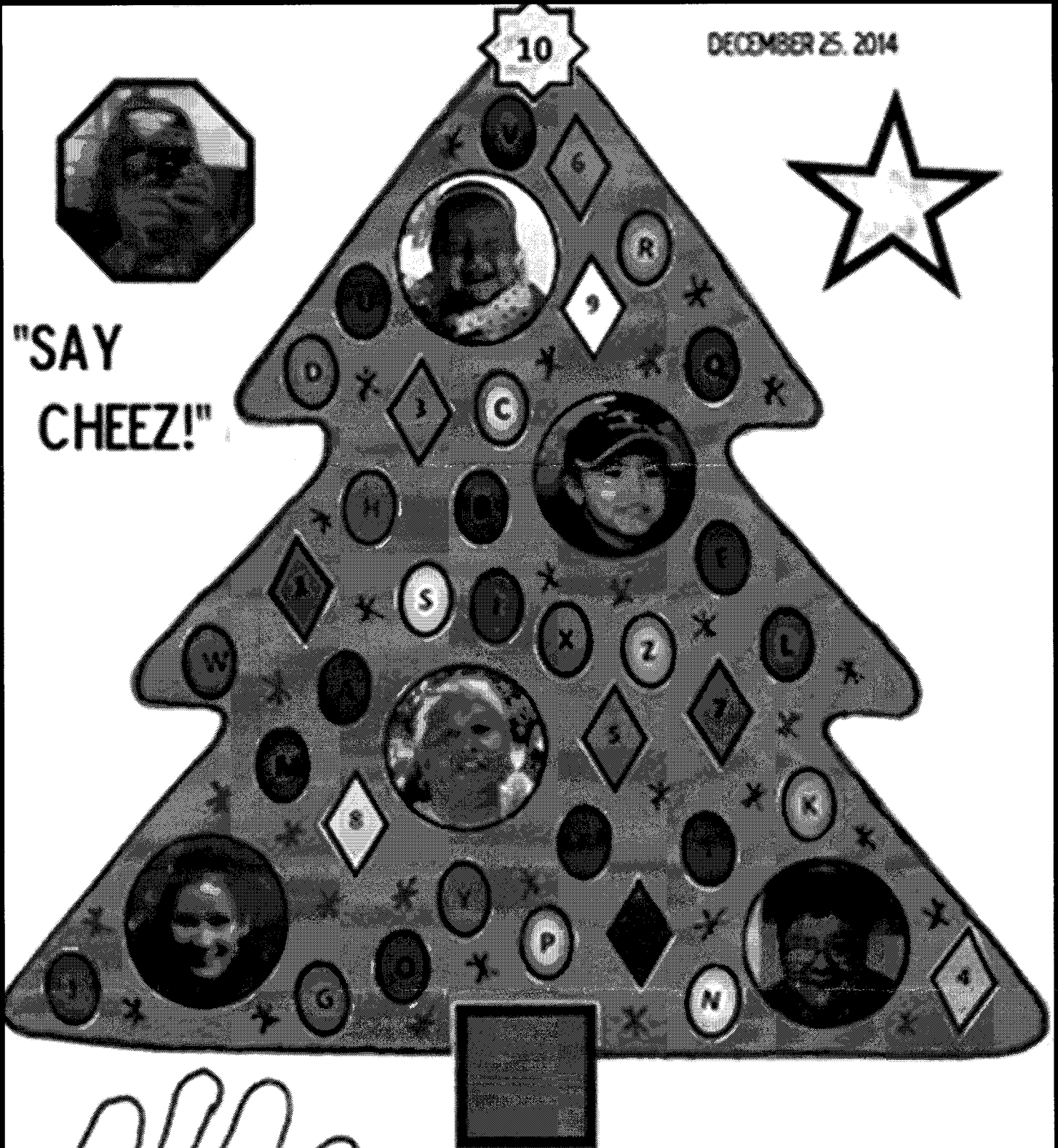
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DECEMBER 25, 2014



"SAY  
CHEEZ!"



Tyla

Merry Christmas!

Chad

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Betty  
Ronie